

Unrestricted

BRACKNELL FOREST COUNCIL

**LOCAL AUTHORITIES (EXECUTIVE ARRANGEMENTS) (ACCESS TO INFORMATION)
(ENGLAND) REGULATIONS 2012**

NOTICE OF KEY DECISION

Notice is hereby given that the Executive is to be asked to make a key decision on 9 May 2017 in respect of the following:

TITLE: Citizen and Customer Contact Transformation Project

SERVICE AREA: Corporate Services

PURPOSE OF DECISION:

To formally agree the proposals and recommendations for implementing our new approach to Citizen and Customer contact following the Plan Phase Gateway Review.

ISSUE REFERENCE: I067302

The Executive will be considering a report prepared by or on behalf of the Director of Corporate Services. A copy of the report and any other documents will be available for inspection at Easthampstead House, Town Square, Bracknell, RG12 1AQ.

Further information can be obtained from Alison Sanders, Director of Corporate Services, Corporate Services, Easthampstead House, Town Square, Bracknell, RG12 1AQ, Tel: 01344 355621, alison.sanders@bracknell-forest.gov.uk.

NB: The report together with any other documents being considered (unless they contain exempt information) will be available for inspection 5 clear days before the decision is taken by the Executive in Democratic Services, Easthampstead House, Town Square, Bracknell, RG12 1AQ or on the Council's web site. Copies may be requested from Democratic Services but a fee will be payable.

DATE OF NOTICE: 22 May 2017